



Privacy Policy

Guildford Craft Collective is committed to protecting and respecting your privacy. This Privacy Policy explains when and why we collect personal information, how we use it, the conditions under which we may share it, and how we keep it secure. We may update this policy from time to time. By using our website, you agree to be bound by this policy.

If you have any questions regarding this policy or our privacy practices, please contact us at guildfordcraftcollective@outlook.com

This policy was last updated May 2026.

How We Collect Information

We collect information about you when you use our website to enquire about or register for our craft clubs and related services. This may include:

Registering for Guildford Craft Collective sessions via our online booking system

Making an enquiry through our contact form or email

What Information We Collect

The personal information we may collect includes:

Your name, address, and email address

Your child's name and date of birth

Payment details (note: card information is processed securely by third-party payment providers)

How We Use Your Information

We may use your information to:

Process registrations for Guildford Craft Collective classes, workshops, or events

Respond to enquiries

Seek feedback to improve our services

Notify you of changes to our sessions or policies

Send communications about upcoming classes, events, and offers (if you have opted in)

Your Choices

You can choose whether or not to receive marketing communications from us. If you opt in, you may unsubscribe at any time using the link provided in our emails.

You can also update your preferences by contacting us at guildfordcraftcollective@outlook.com

Your Rights

Under UK data protection law, you have the right to:

Access the personal data we hold about you

Rectify inaccurate or incomplete information

Request erasure of your data in certain circumstances

Restrict processing of your data

Object to certain types of processing

Request data portability

Withdraw consent at any time

For full details, please refer to the relevant UK data protection legislation or guidance from the Information Commissioner's Office (ICO).

Who Has Access to Your Information?

We do not sell or rent your information to third parties. We may share your information with trusted third-party service providers (e.g., booking platforms, payment processors) to help deliver our services. Only the information necessary for these services will be shared.

We may also disclose information if required by law (e.g., for fraud prevention or legal compliance).

Security of Your Information

We take reasonable steps to protect your personal data. Sensitive information, such as payment details, is encrypted during transmission. However, no method of data transfer over the internet is completely secure, and we cannot guarantee absolute protection.

Third-Party Links

This Privacy Policy applies only to Guildford Craft Collective's website. We encourage you to review the privacy policies of any external sites you visit.

Children's Privacy

We are committed to protecting the privacy of children aged 16 or under. If you are under 16, please ensure you have permission from a parent or guardian before providing us with any personal information.

For any further information about our privacy policy please email us:

guildfordcraftcollective@outlook.com